



NORSECO



R&D



EXPERTISE



SELECTION

March 17, 2020

Subject : Covid-19 (coronavirus) – special measures

To : All our valued clients

We wish to inform you that Norseco takes very seriously the current situation and wants to do its part to mitigate and protect to help slow the spread of COVID-19.

The company's activities remain open for business for the moment, but Norseco needs to take the following special measures by imposing a slowdown of the visits and contacts at our office.

ORDERS

To avoid displacement of our clients and to limit contacts with the customer service personnel of our office :

- **No orders will be taken at our customer service counter in our office.**
- **Clients must make their orders by the Internet /www.norseco.com/ or by telephone at 514-332-2275.**
- **If you are uncertain or have any question on the choices to make for your order, do not hesitate to contact us by email (info@norseco.com) or by telephone (514-332-2275), it is always a pleasure for us to assist and help you.**

Rest assured that these measures are necessary and taken for the benefit of all. We will reassess the information as it becomes available and provide you with updated status to business activities.

Thank you for your understanding and flexibility.

Christian Chartrand
General Manager